Who we are:

Transportation is so basic that many of us overlook its overwhelming importance in our daily lives. Practically everything used in our homes, offices, or schools across Tennessee – from furniture to food items to clothing requires a large and complex transportation network. The Tennessee Department of Transportation provides citizens of Tennessee and travelers with one of the best transportation systems in the country. TDOT is a multimodal agency with responsibilities in building and maintaining roads, aviation, public transit, waterways, railroads, cycling and walking. Our involvement ranges from airport improvements to funding transit buses to planning for river ports. The Department of Transportation has approximately 3,500 employees with four statewide region facilities in Knoxville, Chattanooga, Nashville, and Jackson.



State-Aid and Bridge Grant Manager

Local Programs and Community Investments Division – State-Aid and Bridge Grant Section

Nashville, TN

\$110,004 annually

Job Overview

The State-Aid and Bridge Grant Manager will lead, mentor, and train State-Aid and Bridge Grant Section Team Leads as well as the section Technical Coordinator through empowerment, communication, and delegated authority. This position will develop work plans that align with TDOT's strategic vision and will effectively delegate authority and responsibility, when applicable, while ensuring the availability of resources for the State-Aid and Bridge Grant Section to be successful.

This position will assist in the development of department policies, discipline-specific technical guidance, procedures, and manuals and assist the State-Aid and Bridge Grant Section in producing deliverables and implementing the Quality Assurance Program. The State-Aid and Bridge Grant Manager will supervise technical staff and will develop performance plans, schedules, and budgets, ensuring expected outcomes, performance, and accountability of each team member. The State-Aid and Bridge Grant Manager will research national best practices to drive innovation and efficiency within each technical unit as part of the State-aid and Bridge Grant Section.

Essential Job Responsibilities

Manage resources and staff utilization to allow the State-Aid and Bridge Grant Section to perform their roles effectively and efficiently, optimizing the section's abilities to successfully administer State-Aid and Bridge Grant programs and projects in coordination with TDOT Divisions, TDOT Regions, FHWA, and local governments.

Manage the policy level direction for the State-Aid and Bridge Grant Section as part of a matrix structure, creating policies, procedures, guidelines, and performance metrics that seek to administer State-Aid and Bridge Grant projects in a manner that ensures adherence to federal and state requirements and results in projects that incorporate high quality processes and technologies. Develop and manage the financial performance for the State-Aid and Bridge Grant Section in alignment with TDOT financial processes to ensure transparency and accountability.

Establish and ensure that there is a direct relationship between quality and work outcomes by developing and implementing quality control and quality assurance

processes for the State-Aid and Bridge Grant Section's programs, projects, and funding.

Manage external partners, including providing leadership, guidance and direction to the section for developing contract scopes of work, assisting in negotiating contracts, reviewing consultant invoicing, managing contract tasks, and completing consultant grading.

Manage change and conflict, clarify the vision, take ownership of the change, communicate effectively, remain transparent, lead by example, and hold yourself and others accountable throughout the process.

Lead the State-Aid and Bridge Grant Section in providing exceptional customer service to both internal and external customers by exercising effective listening skills, providing prompt responses, maintaining complete and accurate documentation, continual follow-up on delayed projects, and communicating effectively.

Ensure the section remains current on national best practices as it relates to State-Aid and Bridge Grant administration; advocate for the implementation of emerging technologies into State-Aid and Bridge Grant projects that will improve efficiency, effectiveness, reliability, sustainability, and the safety of Tennessee's transportation network; and integrate federal and state requirements into TDOT's guidance documents, processes, and procedures. Participate in peer exchanges with State and local governments and applicable industry partners for key insights and collaboration.

Assist in ensuring the State-Aid and Bridge Grant Section deliverables are consistent, predictable, and repeatable to provide consistently high levels of achievement, mitigation of risk, and an established track record of success.

Qualifications

- Bachelor's degree
- 8 years of demonstrated competency in transportation funding, projects, or related field, that includes 2 years of demonstrated competency in supervision

Ideal Candidate

The State-Aid and Bridge Grant Manager deeply understands developing, managing, and administering locally managed projects. They possess exceptional communication and strong leadership and team management abilities, with the ability to effectively engage with stakeholders at all levels. They coach and mentor their team and provide guidance and direction on best practices, state and federal rules and regulations, and TDOT specifications. They are crucial to identifying opportunities to share and connect the right people to solve problems and plan for the future.